

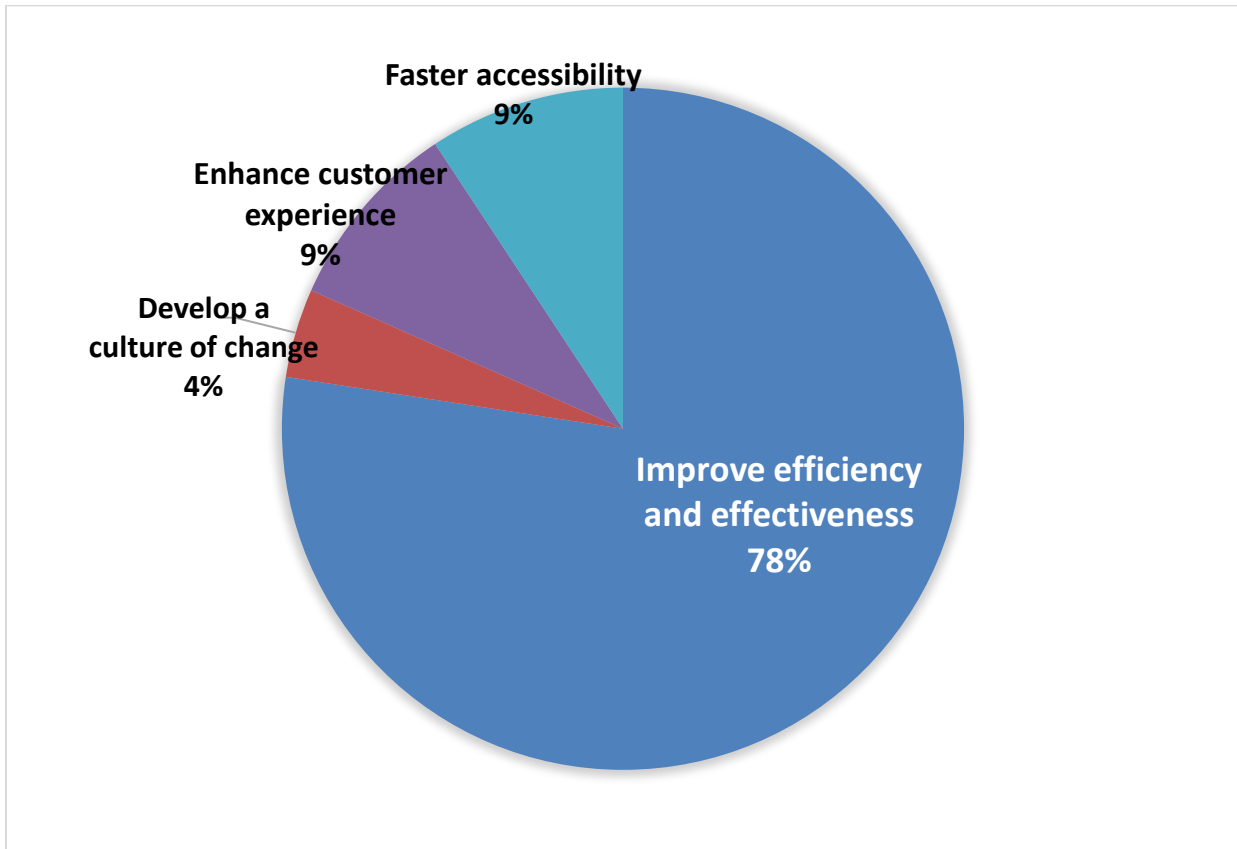
Training Statistics – July 2023

For the month of July 2023, a total of **473 officers** have attended training courses organised by CSCM as detailed in the table below:

Number of public officers trained in JUNE 2023						
SN	Training Programmes	Workmen's Group	Support Staff	Frontline/Supervisory/Technical Grades	Middle Management	Sub-total
A	Other Courses (sponsored by Ministry of Public Service, Administrative and Institutional Reforms)					
1	Customer Care and Public Relations (Advanced Secretarial Course)	-	27	-	-	27
SUB-TOTAL (A)						27
B	Customised Courses requested by Ministries/Departments/Parastatal Bodies & State-Owned Companies					
SN	Training Programmes	Workmen's Group	Support Staff	Frontline/Supervisory/Technical Grades	Middle Management	Sub-total
1	Performance Management System (SeDEC)	-	-	-	40	40
2	Continuum of Road Safety Education (Ministry of Public Infrastructure and Land Transport)	-	35	-	-	35
3	Procurement and Tender Evaluation (State Trading Corporation/STC)	-	6	14	7	27
4	Workshop Performance Management System /PMS (4 batches – MGI)	5	5	21	168	199
5	Train the Trainer (Mauritius Post Ltd)	-	-	-	25	25
6	Managerial /Supervisory Skills & Customer (The Mauritius Post Ltd)	-	-	-	20	20
7	PMS (Phase II) – Mauritius Institute of Education	-	-	-	40	40
8	Presentation Skills, Writing Skills and Business Report Writing Skills - Economic Development Board	-	-	-	16	16
SUB-TOTAL (B)						402
C	E-learning Courses on iTrain/Online courses					
SN	Training Programmes	Workmen's Group	Support Staff	Frontline/Supervisory/Technical Grades	Middle Management	Sub-total
1	i-train	0	11	25	8	44
SUB-TOTAL (D)						44
TOTAL(A+B+C)						473

3. Action Plan Deployment – JULY 2023

In line with the approved Strategic Plan of the College, the table at **Annex 3** provides details pertaining to the training courses, output and outcomes under each of the seven identified thrusts.



- 4. For this new Financial Year 2023/2024, that is, from 01 to 31 July 2023, the CSCM has trained 473 public officers.
- 5. The Board will be kept informed of the activities of the College.

14 August 2023

Gender Distribution Per Category – JULY 2023

A: Other Courses (sponsored by Ministry of Public Service, Administrative and Institutional Reforms)	Male	Female
1. Customer Care and Public Relations (Advanced Secretarial Course)	-	27
B: Customised Courses requested by Ministries/Departments/Parastatal Bodies & State-Owned Companies	Male	Female
1.Performance Management System - SeDEC	14	26
2.Continuum of Road Safety Education - Ministry of Public Infrastructure and Land Transport	8	27
3.Procurement and Tender Evaluation (State Trading Corporation/STC)	13	14
4.Workshop Performance Management System /PMS (4 batches- MGI)	67	132
5.Train the Trainer - Mauritius Post Ltd	9	16
6.Managerial /Supervisory Skills & Customer - The Mauritius Post Ltd	14	6
7. Performance Management System /PMS (Phase II) – Mauritius Institute of Education	22	18
8.Presentation Skills, Writing Skills and Business Report Writing Skills - Economic Development Board	8	8
C: E-learning Courses on iTrain/Online courses	Male	Female
iTrain	20	24
Total	175	298

Trainer/s Per Training Course – JULY 2023

A: Other Courses (sponsored by Ministry of Public Service, Administrative and Institutional Reforms)	Trainer/s
1. Workshop on Customer Care and Public Relations (Advanced Secretarial Course)	Mrs Hajee Abdoula
B: Customised Courses requested by Ministries/Departments/Parastatal Bodies & State-Owned Companies	Trainer/s
1.Performance Management System - SeDEC	Mrs B Kaleechurn
2.Continuum of Road Safety Education - Ministry of Public Infrastructure and Land Transport	Mr Sunassee, Mr Lalljee and Mrs Beebeejaun
3.Procurement and Tender Evaluation (State Trading Corporation/STC)	Mr Atawoo and Mr Hansa
4.Workshop Performance Management System /PMS (4 batches-MGI)	Mrs B Kaleechurn
5.Train the Trainer - Mauritius Post Ltd	Dr B Appasamy
6.Managerial /Supervisory Skills & Customer - The Mauritius Post Ltd	Dr B Appasamy and Mr U Juwaheer
7. Performance Management System /PMS (Phase II) – Mauritius Institute of Education	Dr C Bungshy
8.Presentation Skills, Writing Skills and Business Report Writing Skills - Economic Development Board	Mr P Ramlugun
C: E-learning Courses on iTrain/Online courses	Trainer/s
iTrain	N/A

Annex 3

Thrust Areas	Training Courses	Output	Outcomes
1.Improve Efficiency and Effectiveness	1.Performance Management System (SeDEC)	40	<ul style="list-style-type: none"> • Before the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 3.1, after the training it was 8.5; • At least 97.8% of participants agreed that their knowledge had improved as a result of the training; • According to 99 % of participants, the training was connected to their jobs
	2.Continuum of Road Safety Education (Ministry of Public Infrastructure and Land Transport)	35	<ul style="list-style-type: none"> • Prior to the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 4.3, afterwards it was 8.98; • At least 94.0% agreed that the training was effective; • 98.2% of participants stated that the training was related to their duties;
	3.Procurement and Tender Evaluation (State Trading Corporation/STC)	27	<ul style="list-style-type: none"> • Prior to the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 5.4, afterwards it was 8.7; • At least 95.3% agreed that the training was effective; • 95.7% stated that the training is applicable and useful to their work;
	4.Workshop Performance Management System /PMS (4 batches – MGI)	199	<ul style="list-style-type: none"> • Before the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 5.5, after the training it was 9.2; • 97.3% of participants agreed that their knowledge had improved as a result of the training; • 98.2% of participants stated that the training was connected to their jobs; • 95.7% of participants said they could use the training to their jobs and find it valuable;
	5.Train the Trainer (Mauritius Post Ltd)	25	<ul style="list-style-type: none"> • Before the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 5.2, after the training it was 8.8; • 96.4% of participants agreed that their knowledge had improved as a result of the training; • 98.8% of participants stated that the training was connected to their jobs; • 93.5% of participants said they could use the training to their jobs and find it valuable;

	7.PMS (Phase II) – Mauritius Institute of Education	40	<i>* part of PMS implementation at the MIE</i>
2. Develop a culture of change	1.Managerial /Supervisory Skills & Customer - The Mauritius Post Ltd	20	<ul style="list-style-type: none"> • Prior to the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 4.5, afterwards it was 7.58; • At least 95% agreed that the training was effective; • 96.3% of participants stated that the training was related to their duties; • 92% stated that the training is applicable and useful to their work;
3. Create a Lean and Smarter Workforce			
4. Enhance Customer Experience	Workshop on Customer Care and Public Relations (Advanced Secretarial Course)	27	<i>* part of Advanced Secretarial Course for Confidential Secretaries</i>
	Presentation Skills, Writing Skills and Business Report Writing Skills (Economic Development Board/EDB)	16	<ul style="list-style-type: none"> • Prior to the training, the level of understanding of the topics on a scale of 1 to 10 (10 being “Understand very well”) was 2.1, afterwards it was 8.8; • At least 90.0% agreed that the training was effective; • 95.0% of participants stated that the training was related to their duties; • 92.0% stated that the training is applicable and useful to their work;
5. Foster Accessibility	1. iTrain	44	
6. Promote Sustainability			
7. Enhance Collaboration			

Total	473	
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